

Clinical Observer Training

Session 3

How do I collect good-quality data?



Courtesy: HIP



Session Objectives

- Describe the terms related to data quality, standardization, and reliability.
- Defend the importance of objective, standardized observation of clinical service delivery.
- Explain how inconsistencies and incomplete or incorrect data impact data quality.
- Describe how criteria are used to determine skills performance.
- Summarize key components of competent and quality assessment collection.

Planning Data Collection

- Pre-test methods/tools.
- Ensure accuracy (validity and reliability).
- Pay attention to precision/detail.
- Confirm feasibility of data collection.
- Ensure tools
 - are objective,
 - are standardized, and
 - have clear criteria.

Ensuring Quality Data Collection

- Train appropriate staff on quality data collection:
 - Precision/detail
 - Reliability (inter-rater reliability)
 - Completeness
 - Timeliness
 - Legibility

Improving Data Quality as a Clinical Observer

Review Handout: Improving Data Quality as a Clinical Observer.

Thank you!

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