



Cover	Page
F1: Facility name	F2: Facility number
F3: Observer number	F4: Today's date (day/month/year)
FIND THE FACILITY DIRECTOR OR IN-CHARGE.	
GIVE CONSENT FORM TO FACILITY DIRECTOR OR IN-CHARGE.	
$\label{eq:Ask facility director/in-charge} \ {\rm Do \ I \ have \ your \ agreement \ to \ proceed?}$	
F5: Was permission received from director/in-charge to participate in stud	dy?
$\square$ Yes, consent is given $\rightarrow$ go to F6	
$\square$ No, consent is not given $\rightarrow$ assessment at this facility must <u>END</u> .	
F6: Health worker line number (from staff listing)	







Section 1: Infrastructure								
Read questions aloud to Facility Director/In-charge								
F100: Does this facility have a working phone or radio system to call outside that is available at all times client services are offered? (clarify that if 24 hour services are offered, this refers to 24 hour availability)	Code	Go to						
Yes, onsite or within 5 mins walk	1							
Yes, within 5 min, not onsite	2							
Only pay phone or personal cell phone	3							
No	4							
F101: Does this facility have a functional ambulance or other vehicle on-site for emergency transportation of clients? IF yes, ask if the vehicle is functioning and if there is fuel available. (Accept reported response.)								
Yes, functioning with fuel	1							
Yes, not functioning or no fuel	2							
No	3							
End of Section 1								





Section 2: Labor & Delivery Inven	tory			
ASK TO SPEAK WITH THE HEAD OF LABOR & DELIVERY UNIT (THIS MAY BE DIRECTOR/IN-CHA	-	AD OF UNIT)		
Question	Yes	No	DK	Go to
f200: Does this facility provide delivery services?	1	0		No→f300
f201: Does this facility provide 24 hour coverage for delivery services?	1	0		No→f203a
f202: Is a person skilled in conducting deliveries present at the facility or on call 24	Code	0		Go to
hours a day, including weekends, to provide delivery care?				0010
Yes, present, schedule observed				
Yes, present, schedule reported, not seen	2			
Yes, on-call schedule observed	3			
Yes, on-call, schedule reported, not seen	4			
No	5			
<i>READ ALOUD</i> : Now I am going to ask you about medical interventions for management of intervention, please tell me if this is ever provided at this facility, and if yes, if it has been				
Question	Yes	No	DK	Go to
F203a: Does this facility ever provide parenteral oxytocic drugs for pregnancy-related hemorrhage	1	0		No→F204a
F203b: In the past 3 months	1	0	8	
F204a: Does this facility ever provide parenteral anticonvulsants for pregnancy-related	1	0		No→F205a
hypertension	1	Ū		1.0 1 2004
F204b: In the past 3 months	1	0	8	
F205a: Does this facility ever provide parenteral antibiotics for pregnancy-related	1	0		No→F206a
infections				
F205b: In the past 3 months	1	0	8	
F206a: Does this facility ever perform manual removal of placenta	1	0		No→F207a
F206b: In the past 3 months	1	0	8	
F207a: Does this facility ever extract retained products of conception	1	0		No→F208a
F207b: In the past 3 months	1	0	8	110 12004
F208a: Does this facility ever perform newborn resuscitation	1	0	0	No→F209a
F208b: In the past 3 months			0	N0 /1205a
•	1	0	8	N DOLO
F209a: Does this facility ever perform assisted deliveries—that is, use forceps or ventouse (vacuum extractor)	1	0		No→F210a
F209b: In the past 3 months	1	0	8	
F210a: Does this facility ever perform caesarean sections	1	0		No→F211
F210b: In the past 3 months	1	0	8	
F211: Does this facility have a health worker who can perform a caesarean section present in the facility or on call 24 hours a day (including weekends)?	Code			Go to
Yes, present, schedule observed	1			
Yes, present, schedule reported, not seen	2			
Yes, on-call schedule observed	3			
Yes, on-call, schedule reported, not seen				
No				
F212: Does this facility have an anesthetist present in the facility or on call 24 hours a day (including weekends)?				
Yes, present, schedule observed	1			
Yes, present, schedule reported, not seen				
Yes, on-call schedule observed				
Yes, on-call, schedule reported, not seen				
No				
No F213a: Does this facility perform blood transfusions? (IF YES, is there a blood bank or	5			
	1			
are there transfusion services only) Yes, blood bank				
are there transfusion services only) Yes, blood bank	2			
are there transfusion services only) Yes, blood bank Yes, transfusion, no blood bank				$\rightarrow$ f214
are there transfusion services only) Yes, blood bank Yes, transfusion, no blood bank No blood transfusion	3	No	DV	$\rightarrow$ f214
are there transfusion services only) Yes, blood bank Yes, transfusion, no blood bank		<b>No</b> 0	<b>DK</b> 8	→f214 Go to



F226) Water for handwashing



## **Maternal and Newborn Quality of Care Survey**

#### **Essential Inventory**

READ ALOUD: Now I want to ask you about how this facility handles contaminated reusable equipment after completing a delivery. If the unit processes some equipment and sends other equipment elsewhere, indicate the procedure for equipment processed in this service delivery unit. If vaginal deliveries are conducted in a different room than caesarean section deliveries, assess the processing equipment for vaginal deliveries. F214: After completing a delivery, what procedures do health workers follow for initial Code Go to handling of contaminated equipment (such as speculums, scalpel handles, etc.) that will be reused another time? Disinfectant, then soap & water scrub 1 Soap & water scrub, then disinfectant soak  $\mathbf{2}$ 3 Soap & water brush scrub only Disinfectant soak, not scrubbed 4 Soap & water, not brush scrubbed  $\mathbf{5}$ 6 Nothing is done Other 96 98 Don't know F215: Besides decontaminating and cleaning, what is the final process most commonly used for disinfecting or sterilizing medical equipment (such as surgical instruments) before they are reused? If different methods are used for different types of equipment, indicate the method(s) used for metal equipment such as speculums or forceps. Dry-heat sterilization 1 Autoclaving 2 Steam sterilization 3 Boiling 4 Chemical method  $\mathbf{5}$ Nothing is done 6 Other 96 Don't know 98 THERE ARE NO MORE QUESTIONS FOR THE HEAD OF LABOR & DELIVERY UNIT/DIRECTOR. EXPLAIN THAT FOR THE NEXT SECTION, YOU WILL NEED TO WALK AROUND AND LOOK AT THE DELIVERY SERVICE AREA. THEY CAN NOW CHOOSE TO ACCOMPANY YOU FOR THE REST OF THE ASSESSMENT OR ATTEND TO OTHER BUSINESS. IF THEY DO NOT ACCOMPANY YOU, ASK IF A HEALTH WORKER INVOLVED IN DELIVERY CARE CAN HELP YOU WITH THE NEXT PART OF THE ASSESSMENT. ASK TO SEE THE ROOM WHERE NORMAL DELIVERIES ARE CONDUCTED. F216: Describe the setting of the delivery room Code Go to Private room with visual and auditory privacy 1 Non-private room with visual and auditory privacy  $\mathbf{2}$ Visual privacy only 3 No privacy 4 F217: Describe the conditions in the delivery room Clean 1  $\mathbf{2}$ Dirty Don't Know 3 F218a: Is there a toilet for client use near the delivery room Yes 1 No 0 →F220 F218b: Is the toilet functioning? Yes No 0 8 Don't know Note the availability and condition of the following supplies, equipment and medications needed for delivery services. Items may BE IN DELIVERY ROOM OR AN ADJACENT ROOM. IF YOU DO NOT SEE AN ITEM, ASK THE HEALTH WORKER HELPING YOU TO SHOW YOU THE ITEM. SUPPLIES AND EQUIPMENT IN DELIVERY Observed Reported Not Don't Go to available know not seen ROOM  $\mathbf{2}$ 3 8 1 F220) Clean and sterile gloves 3 2 8 1 F221) Sharps container 1 2 3 8 F222) Already mixed decontaminating solution 2 3 8 1 F223) Alcohol hand rub  $\mathbf{2}$ 1 3 8 F224) Waste receptacle with lid and plastic liner 1 2 3 8 F225) Soap for handwashing

3

8

1

No/DK→F228





#### **Essential Inventory**

	1		-					
Question	<b>G</b> 1							
F227: How is water being made available for use in the delivery service area today?	Code							
Piped	1							
Bucket with tap	2							
Bucket or basin	3							
	Observed	Reported not seen	Not available	Don't know	Go to			
F228) Syringes and Needles	1	2	3	8				
F229) Sterile scissors or blade	1	2	3	8				
F230) Sterile disposable cord ties or clamps	1	2	3	8				
F231) Towel or blanket to wrap baby	1	2	3	8				
F232) Blank partographs or blank maternity booklets with partograph included	1	2	3	8				
		Availab	oility (a)			Fu	nction (b)	ing
	Observed	Reported not seen	Not available	Don't know	Go to	Yes	No	DK
F235a) Incubator	1	2	3	8	$observed \rightarrow F235b$	1	2	8
F236a) Other source of heat for premature infant	1	2	3	8	observed→F236b	1	2	8
F237a) Bag and mask (infant size) for resuscitation	1	2	3	8	observed→F237b	1	<b>2</b>	8
F238a) Penguin sucker for mucus extraction	1	2	3	8	observed→F238b	1	2	8
F239a) Suction apparatus for use with catheter	1	2	3	8	observed→F239b	1	2	8
F240) Resuscitation table for baby	1	2	3	8				
F24(a) Forceps	1	2	3	8	observed→F241b	1	2	8
F242a) Ventouse (vacuum extractor - manual or electrical)	1	2	3	8	observed→F242b	1	2	8
F243a) Manual vacuum aspirator (MVA)	1	2	3	8	observed→F243b	1	2	8
F244a) Dilatation and curettage (D&C) kit	1	2	3	8	observed→F244b	1	2	8
1244a) Dilatation and curcitage (D&C) kit								
IF MEDICATIONS ARE PACKAGED TOGETHER IN A COMBO-	PAK, CIRCLE Y	ES FOR EACH	I INDIVIDUAL	MEDICATIO	N IN THE PACK			
MEDICATIONS IN DELIVERY ROOM	Observed ≥1 valid	Reported not seen	Not available	Don't know				
F250) Intravenous solutions: either Ringers lactate, D5NS, or NS infusion	dose 1	2	3	8				
F251) Injectable ergometrine/ methergine	1	2	3	8				
F251) Injectable ergometrine/ methergine F252) Injectable oxytocin/ syntocin	1	2	3	8				
F252) Misoprostol	-	-	0	0				
F253) Misoprostor F254) Injectable diazepam	1	2	3	8				
	1	2	3	8				
F255) Injectable magnesium sulfate	1	2	3	8				
F256) Injectable phenytoin	1	2	3	8				
F257) amoxicillin or injectable ampicillin	1	2	3	8				
F258) Injectable gentamicin								
F259) Zidovudine	1	2	3	8				
F260) Lamivudine	1	2	3	8				
F261) Nevirapine	1	2	3	8				
GUIDELINES MAY BE PRINTED OR HANDMADE.								
GUIDELINES/ PROTOCOLS IN DELIVERY ROOM	Observed	Reported not seen	Not available	Don't know				
F265: Guidelines for care/managing normal labor and birth	1	2	3	8				
F266: Guidelines for emergency obstetric care	1	2	3	8				
F267: Guidelines for PMTCT	1	2	3	8				

Ask to see the room where caesarean sections / surgeries are performed. If there is no room for surgeries, look in the delivery room. Check if the following equipment, supplies and medications are available in the room or in an adjacent room.





		Availab	ility (a)		Fu	Functioning (b)		
EQUIPMENT IN SURGICAL SERVICE AREA	Observed	Reported not seen	Not available	Don't know	Go to	Yes	No	DK
F270a) Operating Table	1	2	3	8	$observed \rightarrow F270b$	1	2	8
F271a) Operating light	1	2	3	8	$observed \rightarrow F271b$	1	2	8
F272a) Anesthesia giving set	1	2	3	8	$observed \rightarrow F272b$	1	2	8
F273) Scrub area adjacent to or in the operating room	1	2	3	8				
F274) Tray, drum, or package with sterilized instruments ready for use	1	2	3	8				
MEDICATIONS IN SURGICAL SERVICE AREA	Observed	Reported not seen	Not available	Don't know				
F275) Halothane	1	2	3	8				
F276) Ketamine	1	2	3	8				
		Availab			~		Functioning (b)	
EQUIPMENT USED FOR STERILIZATION	Observed	Reported not seen	Not available	Don't know	Go to	Yes	No	DK
F280a) Electric autoclave (Pressure and Wet Heat)	1	2	3	8	observed→F280b	1	2	8
F281a) Non-electric autoclave (Pressure and Wet Heat)	1	2	3	8	observed $\rightarrow$ F281b	1	2	8
F282a) Electric dry heat sterilizer	1	2	3	8	observed→F282b	1	<b>2</b>	8
F283a) Electric boiler or steamer (no pressure)	1	2	3	8	$observed \rightarrow F283b$	1	2	8
F284) Non-electric pot with cover (for steam/boil)	1	2	3	8				
F285a) Heat source for non-electric equipment	1	2	3	8	$observed \rightarrow F285b$	1	2	8
F286a) Automatic Timer (May be on equipment)	1	2	3	8	$observed \rightarrow F286b$	1	2	8
F287) TST Indicator strips or other item that indicates when sterilization is complete.	1	2	3	8				
F288) chlorine-based or glutaraldehyde solution (for chemical method)	1	2	3	8				
F289) Written protocols or guidelines for sterilization or disinfection	1	2	3	8				
	E	D OF SECTION	2					_





		ntenatal Ca			
SK TO SPEAK WITH THE HEAD OF ANTENATAL CARE UNIT			IN-CHARGE IF	NO HEAD C	
Question	Yes	No			Go to
'300: Does this facility offer routine antenatal ervices?	1	0			
'301: Does this facility offer referral antenatal ervices?	1	0			F300 is no and F301 is no→end section
302: Does this facility have a system whereby measurements or procedures for ANC clients are butinely carried out before the consultation?	1	0			No→F308
SK TO SEE THE PLACE WHERE ANTENATAL CLIENTS ARE OLLOWING ACTIVITIES ARE ROUTINELY CARRIED OUT TH SK:					
s [read activity you do not see] routinely conducted or all antenatal care clients?	Observed	Reported not seen	Not available	Don't know	Go to
303: Weighing clients	1	2	3	8	
304: Taking blood pressure	1	2	3	8	
305: Urine test for protein	1	2	3	8	
306: Blood test for anemia	1	2	3	8	
307: Conducting group health education sessions	1	2	3	8	
	Yes	N -	DK		C - +-
Which of the following activities are performed as art of routine services, that is, each client has this st at least once.	ies	No	DK		Go to
308: Blood test for anemia	1	0	8		
309: Blood test for syphilis	1	0	8		
310: Blood group	1	0	8		
311: Test for Rh factor	1	0	8		
312: Urine test for protein	1	0	8		
313: Urine test for glucose	1	0	8		
Which of the following types of treatment and					
ervices are routinely offered to antenatal clients? 314: SP for Intermittent Preventive Therapy for aalaria	1	0	8		
315: Counseling about family planning	1	0	8		
316: Counseling about HIV/AIDS	1	0	8		
	1	0	8		
317: Testing for HIV/AIDS	Ŧ	0	0		
318: Is tetanus toxoid vaccination available all days atenatal care services are offered?	Code				Go to
Yes	1				
Not all days	2				
Never offered	3				
319: How many days each week are tetanus toxoid accinations offered at this facility? (If never offered, nter 0, don't know enter 8)					
320: Is tetanus toxoid immunization available day?					
Yes	1				
No	0				
THERE ARE NO MORE QUESTIONS FOR THE HEAD OF ANT VALK AROUND AND LOOK AT THE ANTENATAL CARE EXAM SSESSMENT OR ATTEND TO OTHER BUSINESS. IF THEY D OU WITH THE NEXT PART OF THE ASSESSMENT.	INATION ARE	A. THEY CAN	NOW CHOOSE	TO ACCOMP	PANY YOU FOR THE REST OF THE





#### **Essential Inventory**

F325: Describe the setting of the ANC examination	Code	Go to
room		
Private room with visual and auditory privacy	1	
Non-private room with visual and auditory privacy	2	
Visual privacy only	3	
No privacy	4	
F326: Describe the conditions in the ANC examination room		
Clean	1	
Dirty	2	
Don't Know	3	
F327a: Is there a toilet for client use near the ANC service delivery area	Code	Go to
Yes	1	
No	0	$\rightarrow$ F328
F327b: Is the toilet functioning?		
Yes	1	
No	0	
Don't know	8	

NOTE THE AVAILABILITY AND CONDITION OF THE FOLLOWING SUPPLIES, EQUIPMENT AND MEDICATIONS NEEDED FOR ANC SERVICES. ITEMS MAY BE IN THE ROOM WHERE ANC EXAMINATIONS TAKE PLACE OR AN ADJACENT ROOM. IF YOU DO NOT SEE AN ITEM, ASK THE HEALTH WORKER HELPING YOU TO SHOW YOU THE ITEM.

SUPPLIES AND EQUIPMENT IN ANC EXAMINATION ROOM	Observed	Reported not seen	Not available	Don't know	Go to
F328) Clean and sterile gloves	1	2	3	8	
F329) Sharps container	1	2	3	8	
F330) Already mixed decontaminating solution	1	2	3	8	
F331) Alcohol hand rub	1	2	3	8	
F332) Waste receptacle with lid and plastic liner	1	2	3	8	
F333) Soap for handwashing	1	2	3	8	
F334) Water for handwashing	1	2	3	8	No/DK→F338a
Question					
F335: How is water being made available for use in the delivery service area today?	Code				
Piped	1				
Bucket with tap	2				
Bucket or basin	3				

#### Equipment may be in examination room, an adjacent room, or room where measure is taken.

MENT AND TESTING SU	PPLIES	Observed	Reported not seen	Not available	Don't know	Go to	Yes	No	DK
Blood pressure apparatus		1	2	3	8	$observed \rightarrow F338b$	1	2	8
Stethoscope		1	2	3	8	$observed \rightarrow F339b$	1	2	8
Fetal stethoscope (Fetosco	pe)	1	2	3	8	$observed \rightarrow F340b$	1	2	8
Adult weighing scale		1	2	3	8	$observed \rightarrow F341b$	1	2	8
rine test strip for protein		1	2	3	8				
PR kit / Syphilis SD Biolir	ie	1	2	3	8				
IV rapid test / HIV Deterr	nine and Unigold	1	2	3	8				
ATIONS/ VACCINE		Observed	Reported not seen	Not available	Don't know	Go to			
on and/or folic acid		1	2	3	8				
etanus toxoid vaccine		1	2	3	8				
P (Fansidar)		1	2	3	8				
Iebendazole/Albendazole		1	2	3	8				
,		1		-					





IF MEDICATIONS ARE PACKAGED TOGETHER IN A COMBO-PAK, CIRCLE YES FOR EACH INDIVIDUAL MEDICATION IN THE PACK							
Availability (a)							
ARV MEDICATIONS	Observed ≥1 valid dose	Reported not seen	Not available	Don't know			
F349) Zidovudine	1	2	3	8			
F350) Lamivudine	1	2	3	8			
F351) Nevirapine	1	2	3	8			
End of Section 3							
	END OF ESSENTIAL INVENTORY						